**Lead interaction designer**

Grade: G6 (Lead)

**You will**

* set direction and assure the quality of design delivery across teams
* lead the design of multiple or highly complex services, ensuring user needs are met effectively
* collaborate with service managers, programme directors, and other leaders to develop and implement design concepts that align with organisational goals
* advocate for user-centred design, influencing senior stakeholders and promoting design practices across organisational boundaries
* mentor and coach designers to improve team capability and foster a culture of continuous learning and collaboration

**Skills you need**

It is essential that you can demonstrate the following experience in your application and at the interview:

* strong ability to gain support for design decisions and strategy from senior leaders and stakeholders
* expertise in designing and delivering inclusive, accessible, and sustainable services that meet diverse user needs
* proven capability in aligning design work with organisational goals and adapting to risks, opportunities, and constraints
* excellent communication skills to explain complex design concepts and build consensus across diverse audiences
* ability to lead design sessions, effectively engaging with senior leaders, stakeholders, and other UCD professions to shape outcomes
* expert in using patterns and components to create consistency across services

It is desirable if you can demonstrate the following:

* experience setting a vision for and leading design across multiple teams
* strong analytical and strategic thinking skills to influence organisational priorities and processes